

## **Troubleshooting**

## **PVS KEYPAD FAULT**

## E Series: BTS with PVS Kits Installed

"PVS KEYPAD FAULT" is a code that may occur on E Series BTS (Bikes, Total Body Trainers, or Steppers) that have PVS (Personal Viewing Screens) installed.

This code is not caused by a stuck key on the PVS keypad. The code is caused when the COMM cable from JP13 on the CCB is plugged into the wrong port (J9 TV INTERFACE) on the display (Fig. 1).



Fig. 1

To resolve this issue, disconnect the cable from the "J9 TV INTERFACE" connector and connect it to "J14 CCB" (Fig. 2).

Some display electronics may not have a "J14 CCB" connector (Fig. 3). If your display electronic board does not have a "J14 CCB" connector, simply leave the cable disconnected. The product will operate with it disconnected.



Fig. 2

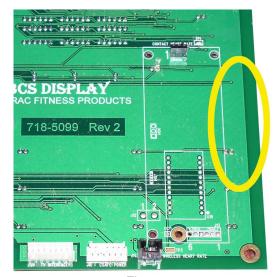


Fig. 3